Page not found error

Sometimes when you create a new department or category, or add new products, the data can stuck when uploading to the site.

How to fix

In order to fix this, you need to refresh your webstore URLs. You can update the URLs in your WSM → Marketing → SEO → Dynamic URLs.

1. Click on Department, Category, or Product (depends on what is missing, if you see 'Page not found' for Category, then update category URL)

2. Write down '1' and save:

/%department_name%-%department_id%/1

Dynamic URLs

Type		Format / Example
Product	**Format:** /%product_name%-%product_code%-%product_id%/ **Example:** /Black-short-dress-548953-214/ **Version:** 13	
Department	**Format:** /%department_name%-%department_id%/ **Example:** /Accessories-26/ **Version:** 15	
	Available fields: %department_id%: The unique ID/primary key of the table %department_name%: The name of the department %department_code%: The code of the department	
	New format: /%department_name%-%department_id%/1 Save Cancel	

3. Then remove '1' again, and save it.

Dynamic URLs

Type	Format / Example

Product

Format: /%product_name%-%product_code%-%product_id%/

Example: /Black-short-dress-548953-214/

Version: 13

Department

Format: /%department_name%-%department_id%/

Example: /Accessories-26/

Version: 15

Available fields: %department_id%: The unique ID/primary key of the table
%department_name%: The name of the department
%department_code%: The code of the department

New format: /%department_name%-%department_id%/

✓ Save   Cancel

Category

Format: /%department_name%-%category_name%-%category_id%/

Example: /Food-Snacks-%26-Cookies-91/

Version: 11

This way, you update links and upload the data that could stuck.