PAM stuck in lite mode – restoring PAM professional edition

Sometimes during software installation the PAM version may change from Professional Edition to Lite Edition. Usually PAM Lite appears when the program cannot connect or synchronize with the database.

There are a few steps you can follow in order to restore it back to Professional Edition:

1. Verify that your database is properly synchronized. To do so, close PAM, synchronize (possibly twice) using Websell Sync, then re-open PAM. PAM Professional Edition should now be displayed.

2. If PAM Professional Edition still doesn't open, ensure that the database name (in PAM, under**Options -> Configure Database**) is the same as that displayed in Sync (on the main**Configuration** dialog). Re-configure your database settings as necessary, then re-synchronize.

3. One final check you can perform is to make sure your computer is set to the correct date and time. You can learn how to set your PC's clock here: How to use alarms and timers in the Alarms & Clock app in Windows 10 7

In particular, it's useful to 'Synchronize with an Internet time server' to ensure you always have the correct date and time.