Integrating your webstore with UPS

Seamless shipping is essential for a smooth customer experience, and integrating your webstore with UPS allows you to offer reliable shipping options. To set up the integration, follow these simple steps to connect your store with UPS and streamline your shipping process.

UPS rest credentials

1. To obtain UPS credentials, create or login to your **UPS account**: https://www.ups.com/doapp/signup?loc=en_US.

2. Navigate to **My Profile** and click **Apps**.

3. Click **Create an Application** and follow the application process.

4. Copy the **Client ID** and **Client Secret** provided.

5. In WebStore Manager, under **Settings** > **All config options**, enable the **Enable Negotiated Rates (requires UPS account) REST version** option.

6. Add the credentials from your UPS account to the option: **UPS username, Password, Client ID, Client Secret** and **Shipper ID**.

API permissions

1. To **add API permissions** in the **App/Edit App Add Products** section in your UPS account, log into the **UPS Developer Portal:** https://developer.ups.com/.

2. Click **My Apps**.

3. Click the **App name**.

4. Add the following **products** to the app: **Shipping, Time in Transit, Rating, Address Verification.**

Configure UPS to your WebStore

1. In WebStore Manager, under **Fulfillment & Taxes,** select **General Set-up.**

2. Select the **Country**, scroll down to **Fulfillment methods** and click each **Shipping option** to which you want to add UPS integration.

3. Under the **Shipping Integration** header, select **United Parcel Service (new REST version)**.

Verify credentials

1. Go to https://developer.ups.com/api/reference?loc=en_US#tag/Rating_other

2. Click **Try it** in the rating request section. Here is the information you need to fill in:

SECURITY: fill in the **Client ID** and **Client Secret** and select **request token**.
BODY: Replace all shipper's number sections with customer's actual **shipper number**
PARAMETERS: Enter **Rate** in the request option section.

3. Send the request. If the account configuration is correct, you should get a successful response.

If you encounter **Invalid Authentication Information** error, try adding **API permissions** in the 'App/Edit App Add Products' section in UPS account.

If you still encounter any issues, please reach out to Websell Support.