

Product Attachments

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With the Websell integration with Business Central 365, you can display downloadable files such as product spec sheets, manuals, or certificates directly on your product pages. These files are managed in Business Central and automatically synced to your webstore. Your browser does not support HTML5 video.

How it works

Attachments added to an item in Business Central are added via the Websell sync. During the synchronization process, all attachments for the item are written into a custom field on the product. Your product page template then reads this field and renders a list of download links. Customers can click on any of these links to open the file in a new browser tab.

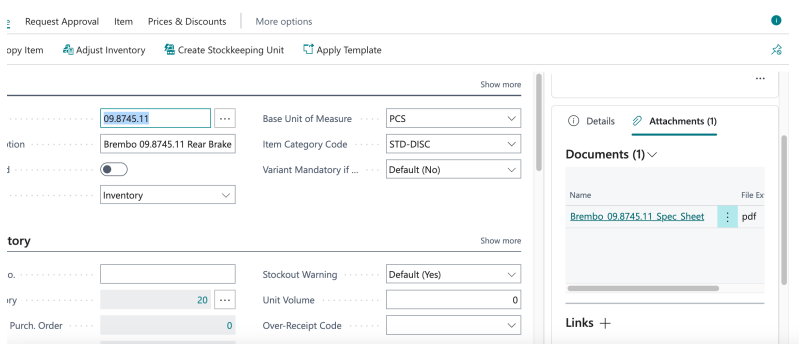
How to set up

1. Please contact WebSell Support to enable the feature in Webstore Manager.

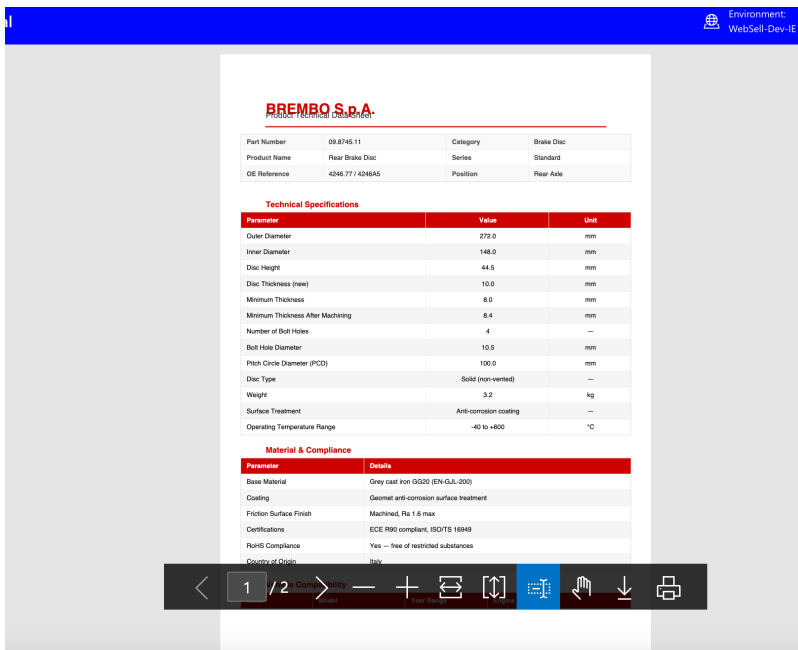
2. Add Attachments in Business Central:

- Go to **Items** in Business Central.
- Open the relevant item.

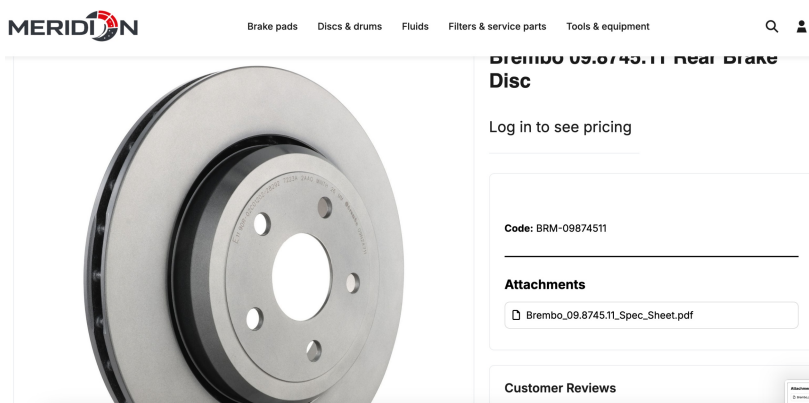
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- In the right-hand panel (where the image section appears), switch to the **Attachments** tab.
- Upload the document(s) you want to display on product pages (e.g. PDF spec sheets, manuals).



3. After the next scheduled Websell sync, the attachments will automatically appear on the product page as download links.



Note that customers **must be logged in** to download attachments. If a user is not logged in and attempts to open a document link directly, they will receive an unauthorised response.